



Thursday , October 15, 2026

2:30 PM to 4:30 PM	Registration (CU Attendees & Business Partners/Exhibitors) Grand Ballroom, Registration desk
3:00 PM to 5:00 PM	Business Partner/Exhibitor First Set Up Grand Ballroom
5:00 PM to 7:00 PM	Welcome Reception & Networking with Exhibitors Grand Ballroom Welcome Reception Sponsored by Speedy Recovery • UIG • ABA Recovery Service •

Friday October 16, 2026

7:30 AM to 8:30 AM	Business Partner/Exhibitor Final Set Up Grand Ballroom
7:30 AM to 8:30 AM	Registration, Breakfast, Welcome Remarks & Opening Ceremonies
8:45 AM to 9:45 AM	— General Session — Keynote Speaker: Yasmine Sanjaq: Supervising Investigator - California DMV Topic: Lien Sale Fraud & Failure to transfer/perfect title issues”
9:45 AM to 10:00 AM	Break and Networking with Exhibitors
10:00 AM to 11:00 AM	— General Session — Keynote Speakers: FBI Special Agents Brett Chabot & Dan Clift, Financial Fraud Division, Los Angeles Field office. Topic: Current Financial Fraud Trends, Scams & Fraud Prevention Techniques.
11:00 AM to 11:15 AM	— Lead Sponsor Address & Award Presentations — Location Services • Loss Prevention Services • MBSI • NCCI • PAR North America • NPA • Profound Recovery Services • RDN • REPAY • Total Lender Solutions • SWBC• Silverman Theologou • Allied Solutions • DayBreak Metro •
11:15 AM to 12:30pm	Lunch & 2027 Conference Announcement Grand Ballroom

CCUCC Collections & Lending Conference

12:45 PM to 1:40 PM	 <p>— General Session — Keynote Speaker: Jeff Butler – Author and Keynote Speaker Topic: Building an effective Multi-generational Workplace & Redefining Leadership.</p>
1:45 PM to 2:30 PM	<p>— General Session — Legal Panel Discussion Speakers:</p> <ul style="list-style-type: none"> • Karel Rocha, Esq., Partner, PNDR - John Mendonza- Attorney, Moore, Brewer & Wolfe • Douglas Blecki Jr., Esq. Partner, Silverman Theologou LLP • Topic: “Legal Update Discussion”
2:30 PM to 2:45 PM	Break and Networking with Exhibitors
2:45 PM to 3:30 PM	<p>— General Session — Panel Discussion: Gabe Manley, VP Allied Solutions - Jeff Mortenson, SVP Of Products , SWBC. Fleurette Runyan, Senior Sales Executive, REPAY Topic: “Advance Technology to reduce Delinquency & Costs”</p>
3:30 PM to 4:15 PM	<p>— General Session — Repossession Panel:</p>  <p>Ray Peloso, President MBSI - Panel Moderator Kyle Baugher, Chief Operating Officer - Profound Recovery.</p> <p>Steve Garcia, Chief Revenue Officer - Loss Prevention Services. Shannon Berry, Sr. Director of Strategy Operations & Partnership- PAR North America. Jon Muller, VP Collections & Da'Mon Stigler, Director Collections - Desert Financial CU Topic: Current Trends & Challenges affecting both Lenders and Agents.</p>
5:00 PM to 7:00 PM	Business Partner / Exhibitor Networking Reception
After 7:30 PM	Business Partner/Exhibitor First Tear Down
Saturday, October 17, 2026	
7:30 AM to 8:30 AM	Breakfast and Networking with Exhibitors
8:30 AM to 8:40 AM	<p>— Lead Sponsor Address — Location Services • Loss Prevention Services • MBSI • NCCI • PAR North America • ProFound Solutions • NPA • RDN • REPAY • Silverman Theologou • Total Lender Solutions • SWBC • Allied Solutions • DayBreak Metro •</p>
8:40 AM to 9:40 AM	<p>— General Session — Keynote Speaker: Don Arkell – Owner, CULending Advice Topic: “Lessons you wish your VP of Lending/CLO Learned”</p> 
9:40 AM to 10:00 AM	Break and Networking with Exhibitors
10:00 AM to 11:30 AM	<p>— General Session — (Continued) Speaker: Don Arkell – Owner CU Lending Advice Topic: “Lessons you wish your VP of Lending/ Learned”</p>
11:30 AM to 12:00 PM	Closing Remarks & Drawing (Must be present to win.)
12:00 PM to 2:00 PM	Business Partner/Exhibitor Final Tear Down